Cupertino ARES / RACES Operational Checkpoint on Risks

1 Sept 2016 Jim Oberhofer KN6PE

CARES mission

The mission of Cupertino ARES is to maintain and train Amateur Radio volunteers capable of providing professional emergency communications, increasing the City's emergency response effectiveness, and speeding the recovery effort.

What keeps the City up at night?

The City has listed the following as hazards of concern:

- 1. Civil Disturbance
- 2. Dam Failure
- 3. Earthquake
- 4. Power system disruption (Power Failure)
- 5. Water system disruption (no potable water)
- 6. Floods
- 7. Hazardous Materials
- 8. Landslides
- 9. Transportation Accidents
- 10. Terrorism/Weapons of Mass Destruction
- 11. Wildland/Urban Interface Fires

Ref: Cupertino Emergency Operations Plan, 2005



Dealing with the risks

Hazards

- 2. Dam Failure
- 3. Earthquakes
- 4. Power Failure
- 10. Terrorism/WMD
- 11. Wildland/Urban Interface Fires

Served Agencies

- City of Cupertino
- SCCFD
- Cupertino Sanitary District
- San Jose Water

Processes

- Operational Process
- Preliminary Safety Assessment
- Infrastructure Safety Assessment
- Field Communications
- EOC support

Tools

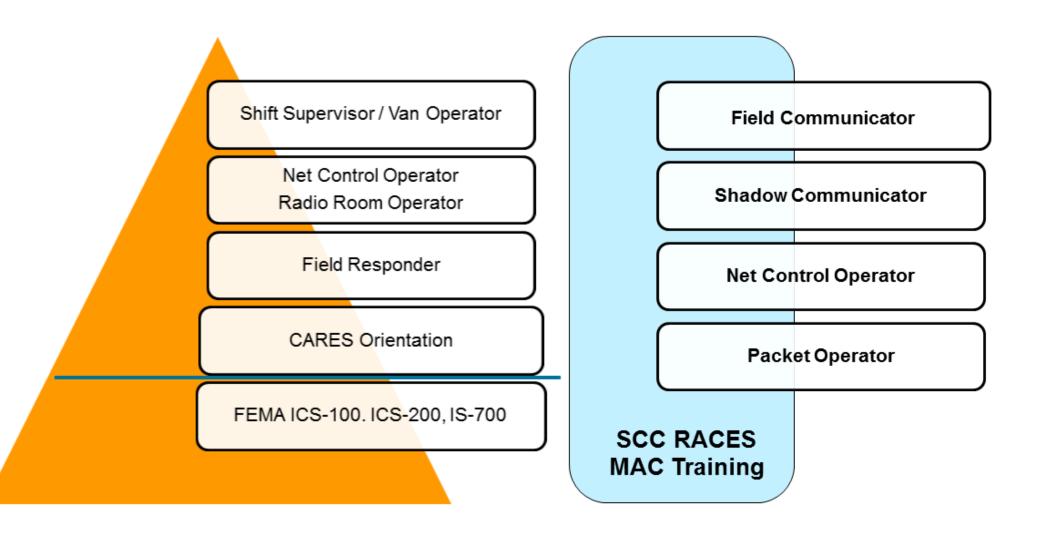
- Voice Messaging
- Packet Messaging
- Mesh? Wide Area Neworking?

Partners

- CERT
- MRC
- County RACES



CARES Training Program



Hazards and Capabilities

Considerations for the City

Response

Hazards

- Dam Failure
- Earthquakes
- Power Failure
- Terrorism/WMD
- Wildland Fire
- Urban Interface Fire

What could go wrong

- People Injuries
- People Trapped
- People Homeless
- People Hungry
- People Sick
- Structures Damaged
- Structures Burning
- Utilities Power
- Utilities Gas main
- Utilities Sewage
- Utilities Water
- Access problems
- Communications loss

<u>Requirements</u>

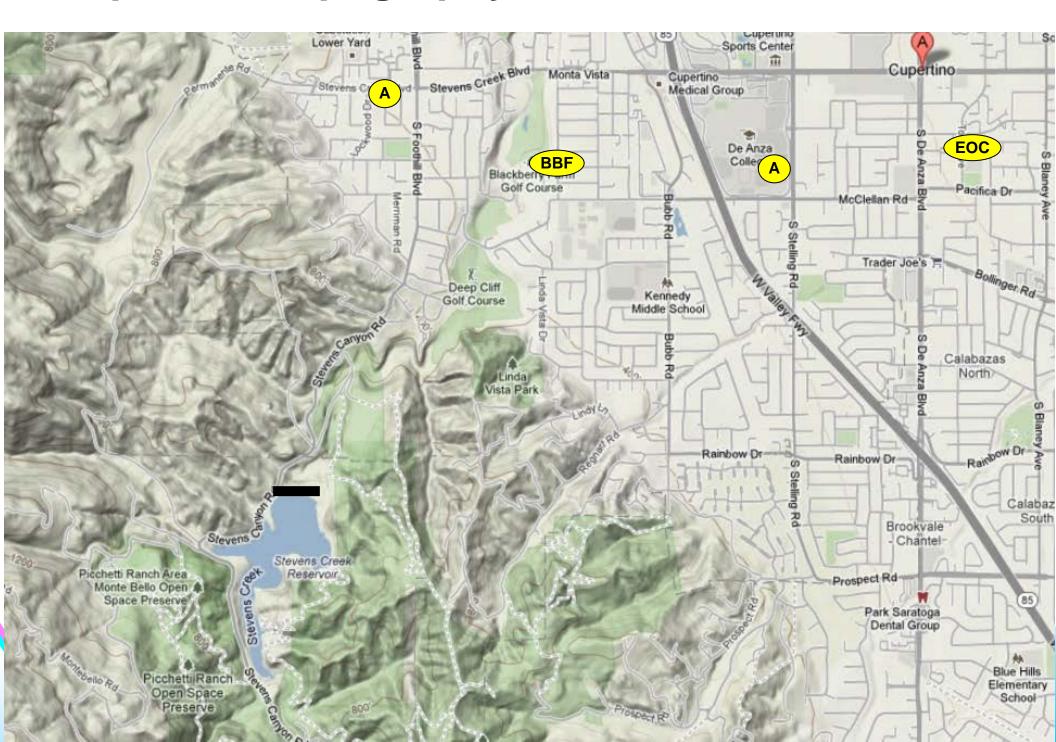
- Mass care shelters
- Evacuations
- Field First Aid stations
- Mass care, feeding
- DC/Fire Suppression
- DC/Prelim Safety
- Mass Prophylaxis
- Search and Rescue
- Information Outreach
- Information Gathering

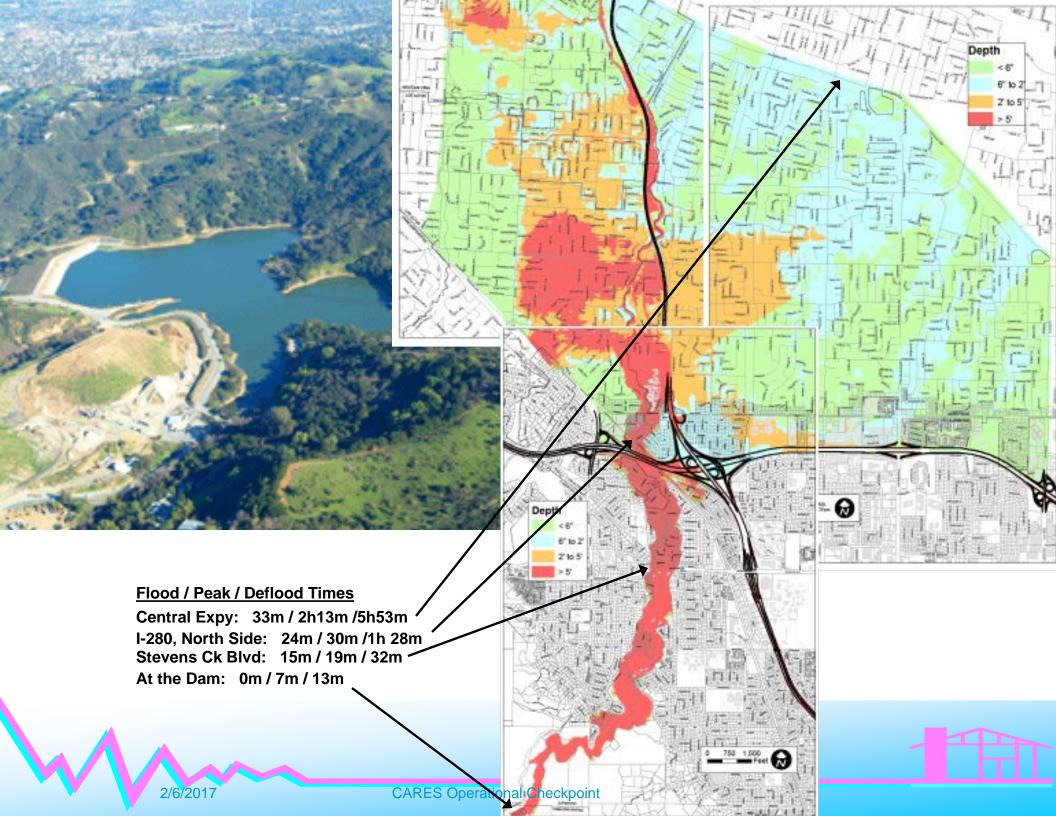
<u>Capabilities</u>

- Safety Assessments
- Shelter Staff
- Search & Rescue
- First Aid
- Fire Suppression
- Watches (creek, fire, traffic, incident, etc.)
- Communications (Field, Shadows, etc.)
- General resource



Cupertino Topography





Mapping Capabilities to Hazards

Response

Hazards

- Dam Failure
- Earthquakes
- Power Failure
- Terrorism/WMD
- Wildland Fire
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What could go wrong

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- General resource



Initial Response Actions

City Staff	 Informed of a problem Resident communications Initiates CARES, CERT, MRC activation
Various	 Simultaneous resident notifications: EAS, Alert SCC, CAS, County Comm, Radio Cupertino, Local TV & Radio
County Fire	Search and Rescue as necessary
County Sheriff	 Direct evacuation Public safety, traffic control Law and Order
CERT, MRC	Staff Shelters?Resource support as needed
CARES	EOC supportResource support as needed





Objective: mitigate damage to infrastructure and property, preserve life

	What the City needs	CARES	CERT	MRC
Notification		CAS	CAS	CAS
What do you do first		 Take care of family at home 	 Take care of family at home 	 Take care of family at home
Activation / Mobilization	 Information on the dam failure impact Need volunteers for various assignments 	Activate, check into emergency netStand by	Stand by	Stand by
Deployment (Help stabilize the situation)	Neighborhood notification of hazardsShelters opened	Comm van staffedRespond as requested.	•	Respond as requested
Recovery	Field Status Reports	 Operational period reports 	 Operational period reports 	 Operational period reports
Demob	 List of supplies to be replenished 	PPE inventoryCARES asset inventory	PPE inventoryARK asset, supplies inventory	PPE inventoryARK First Aid asset, supplies inventory



CARES response assignments

1. Field Response	Respond and operate at field locations as needed.
2. Preliminary Safety Assessment	Not required.
3. Infrastructure Safety Assessment	Possibly required Depending on served agency resource constraints.
4. EOC Support	Support the EOC



Our response... Field Exercise

CUP-12-09T October 2012

- 1. Stevens Creek Dam Failure Plan approved October 2012
- 2. CCC drill held in October 2012 (CAS information outreach)

Next Steps

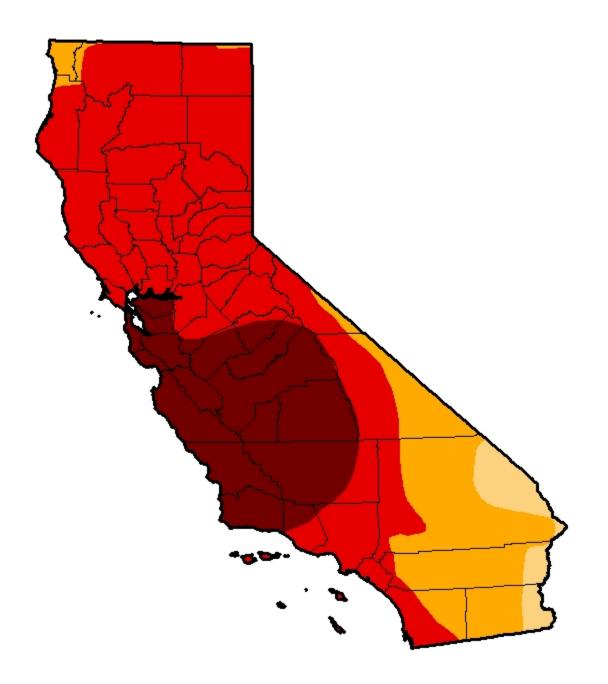
 Determine the requirement for periodically running a Dam failure exercise from a CCC perspective





U.S. Drought Monitor

California



April 22, 2014

(Released Thursday, Apr. 24, 2014) Valid 8 a.m. EDT

Drought Conditions (Percent Area)

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
Сиптепт	0.00	100.00	100.00	96.01	76.68	24.77
Last Week 4/15/2014	0.00	100.00	99.80	95.21	68.76	23.49
3 Months Ago 1/21/2014	1.43	98.57	94.18	89.91	62.71	0.00
Start of Calendar Year 12/3/1/2013	2.61	97.39	94.25	87.53	27.59	0.00
Start of Water Year 101/2013	2.63	97.37	95.95	84.12	11.36	0.00
One Year Ago 423/2013	2.84	97.16	63.42	30.00	0.00	0.00

Intensity:



The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. See accompanying text summary for forecast statements.

Author:

Richard Heim NCDC/NOAA





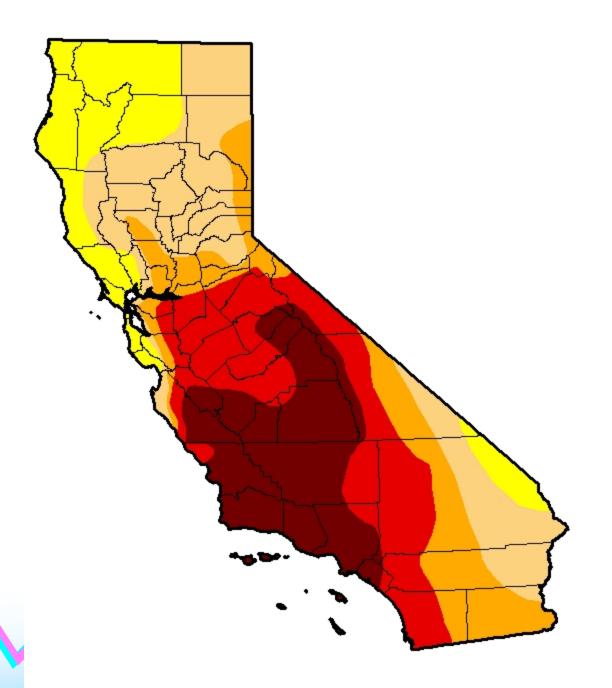




http://droughtmonitor.unl.edu/

U.S. Drought Monitor

California



August 23, 2016

(Released Thursday, Aug. 25, 2016) Valid 8 a.m. EDT

Drought Conditions (Percent Area)

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
Сиптепт	0.00	100.00	83.59	59.02	42.80	21.04
Last Week 8/16/2016	0.00	100.00	83.59	59.02	42.80	21.04
3 Month's Ago 524/2016	5.50	94.50	86.39	61.00	42.99	21.04
Start of Calendar Year 12/29/2015	0.00	100.00	97.33	87.55	69.07	44.84
Start of Water Year 929/2015	0.14	99.86	97.33	92.36	71.08	46.00
One Year Ago 825/2015	0.14	99.86	97.35	92.36	71.08	46.00

Intensity:

D0 Abnormally Dry
D1 Moderate Drought
D2 Severe Drought

The Drought Monitor focuses on broad-scale conditions.

Local conditions may vary. See accompanying text summary for forecast statements.

Author:

Brad Rippey

U.S. Department of Agriculture









http://droughtmonitor.unl.edu/

Mapping Capabilities to Hazards

Response

Hazards

- Earthquakes
- Dam Failure
- Power Failure
- Terrorism/WMD
- Wildland Fire
- Urban Interface Fire

What could go wrong

- People Injuries
- People Trapped
- People Homeless
- People Hungry
- People Sick
- Structures Damaged
- Structures Burning
- Utilities Power
- Utilities Gas main
- Utilities Sewage
- Utilities Water
- Access problems
- Communications loss

Requirements

- Mass care shelters
- Evacuations
- Field First Aid stations
- Mass care, feeding
- DC/Fire Suppression
- DC/Prelim Safety
- Mass Prophylaxis
- Search and Rescue
- Information Outreach
- Information Gathering

<u>Capabilities</u>

- Safety Assessments
- Shelter Staff
- Search & Rescue
- First Aid
- Fire Suppression
- Watches (creek, fire, traffic, incident, etc.)
- Communications (Field, Shadows, etc.)
- General resource





Objective: mitigate damage to infrastructure and property, preserve life

	What the City needs	CARES	CERT	MRC
Notification		CAS	CAS	CAS
What do you do first		 Take care of family at home 	 Take care of family at home 	 Take care of family at home
Activation / Mobilization	 Help with initial EOC staffing Need volunteers for various assignments 	Activate, check into emergency netStand by	Stand by	Stand by
Deployment (Help stabilize the situation)	 Neighborhood notification of hazards Shelters opened City official shadows 	 Comm Van staffed Assign Field Responders as needed Support Agency Reps Assign to Fire Watch Teams 	 Activate ARK(s) Establish, staff ICS Check in volunteers Assemble, dispatch information teams Assign volunteers to Fire Watch teams Assign volunteers to shelters 	Establish First Aid Stations at or near open Shelters



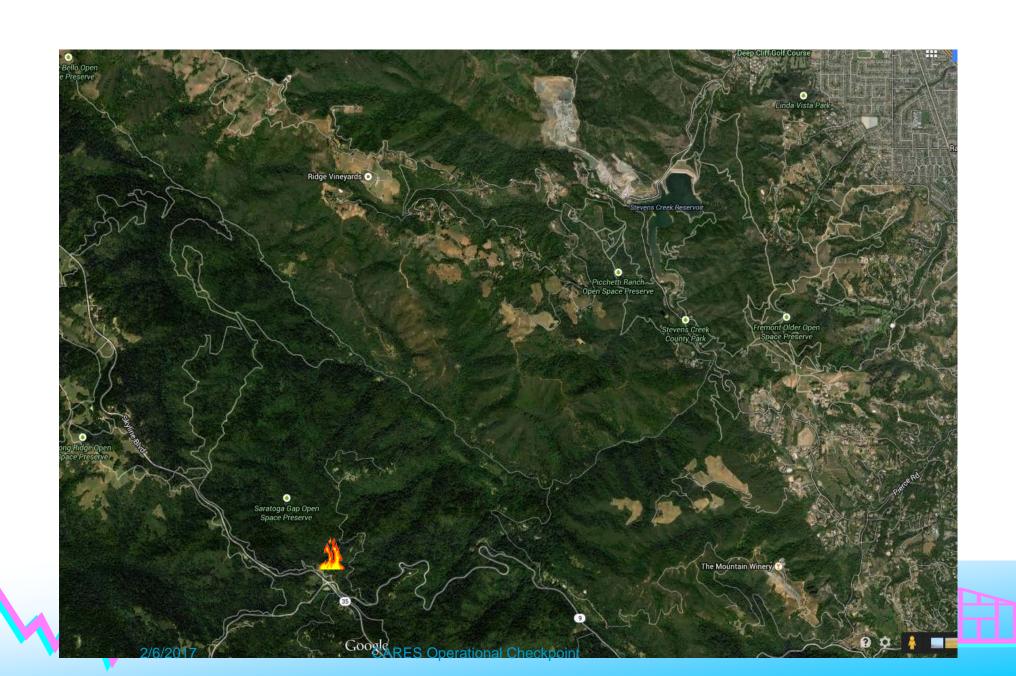
CARES response assignments

1. Preliminary Safety Assessment	Collect and report information about the state of the city immediately after a city-wide emergency or disaster occurred.
2. Field Response	 Respond and operate at a field assignment during a declared emergency. Ember watch / Ember patrols Shadows (Sheriff, Agency Rep, Cal Fire, County Fire, City officials, others) Shelter communications
3. Infrastructure Safety Assessment	Observe and report on selected Cupertino critical facilities that are deemed to be important to the City or other Agencies.
4. EOC Support	Staff the Comm VanProvide situation roll-up of field reports



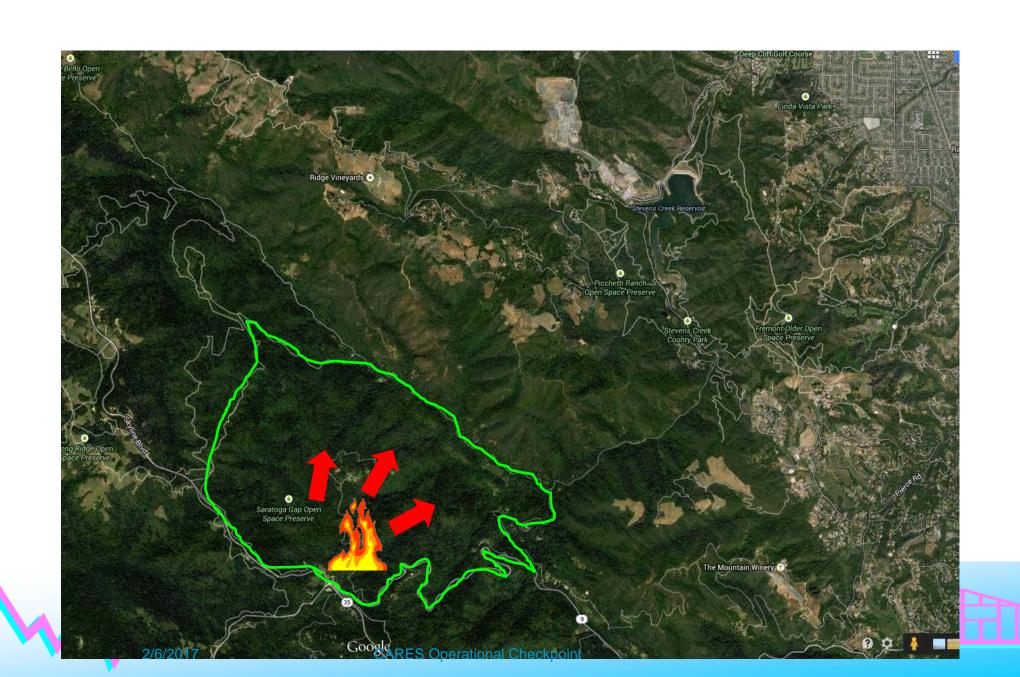
Tuesday Night

Fire Starts at Saratoga Gap



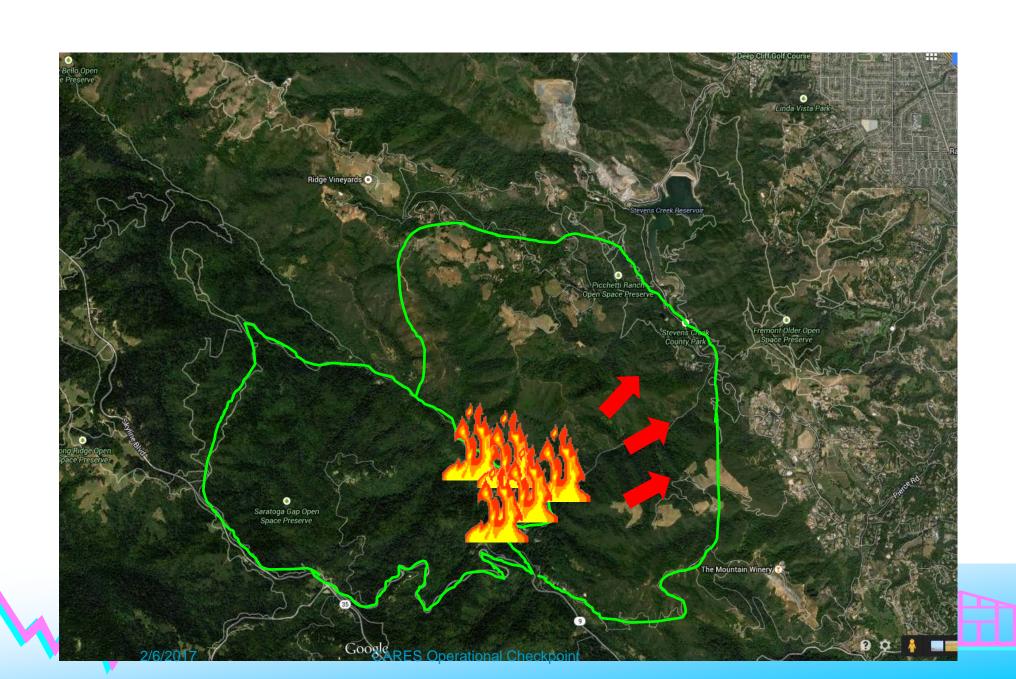
Wednesday

Cal Fire works to contain Southwest of Stevens Canyon Road



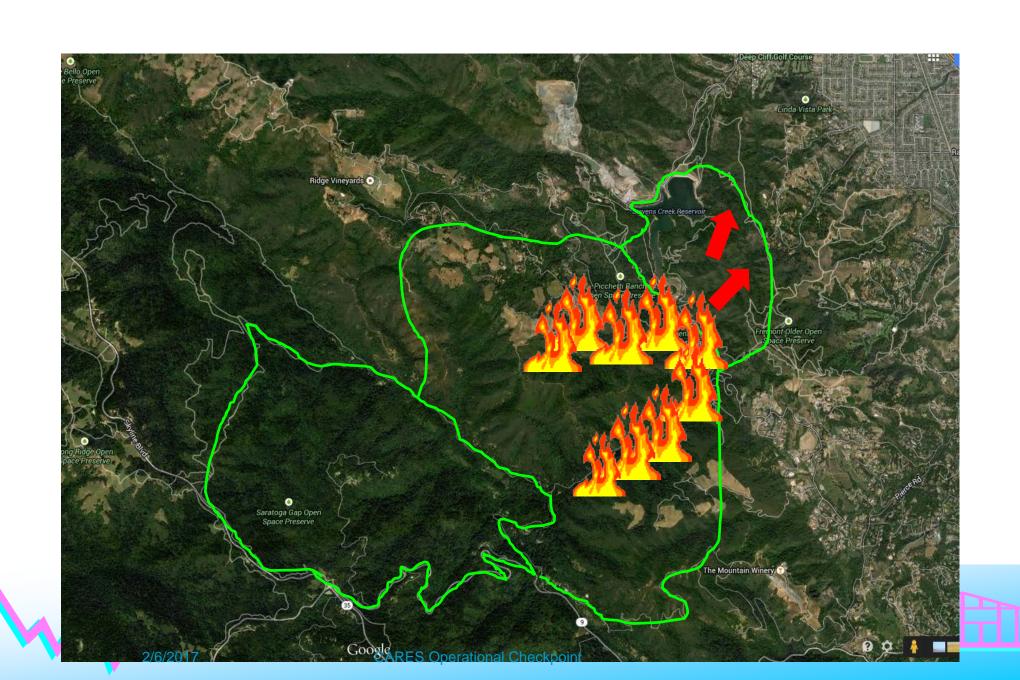
Thursday

Fire pushes down Stevens Canyon Road toward Mt Eden Road



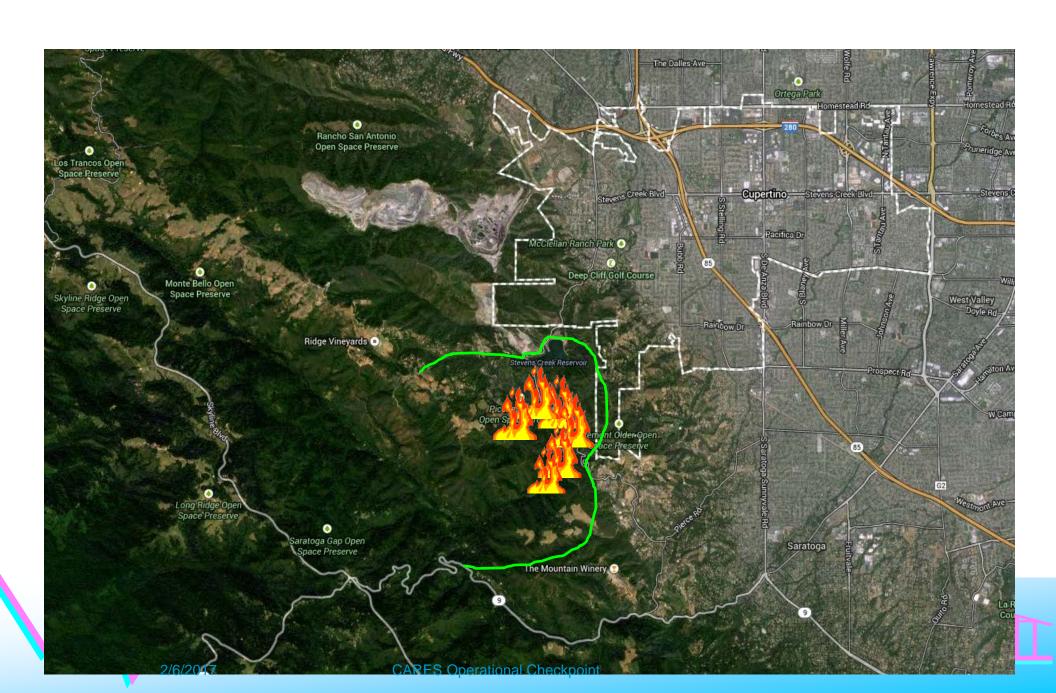
Friday

Fire crosses Stevens Canyon Road and approaches Cupertino



Saturday 06:00

Cal Fire tries to contain fire West of Coyote Ridge Trail



Our response... Field Exercise

CUP-14-14T, May 2014

- 1. Drill held in May 2014
- 2. Deployed field teams to locations with reasonable views of Cupertino to support an Ember Watch.
- 3. Field teams reported observations, headings of smoke rising within the city.
- 4. Reported ember sightings over and in the city.

Next Steps

1. If the Drought continues into FY'17, consider rerunning this scenario in 2017.



Terrorism/WMD



WMD / Biological

Mapping Capabilities to Hazards

Response

Hazards

- Dam Failure
- Earthquakes
- Power Failure
- Terrorism/WMD
- Wildland Fire
- Urban Interface Fire

What could go wrong

- People Injuries
- People Trapped
- People Homeless
- People Hungry
- People Sick
- Structures Damaged
- Structures Burning
- Utilities Power
- Utilities Gas main
- Utilities Sewage
- Utilities Water
- Access problems
- Communications loss

Requirements

- Mass care shelters
- Evacuations
- Field First Aid stations
- Mass care, feeding
- DC/Fire Suppression
- DC/Prelim Safety
- Mass Prophylaxis
- Search and Rescue
- Information Outreach
- Information Gathering

<u>Capabilities</u>

- Safety Assessments
- Shelter Staff
- Search & Rescue
- First Aid
- Fire Suppression
- Watches (creek, fire, traffic, incident, etc.)
- Communications (Field, Shadows, etc.)
- General resource



WMD / Biological Scenario

Objective: inoculate the population, treat the sick

	What the City needs	CARES	CERT	MRC
Notification		CAS	CAS	CAS
What do you do first		 Take care of family at home 	 Take care of family at home 	 Take care of family at home
Activation / Mobilization	 Need volunteers for various assignments 	Activate, check into emergency netStand by	Stand by	Stand by
Deployment (Help stabilize the situation)	Protect the StaffCity StatusCommunity outreach	 Comm van staffed Assign responders to shadows, Mass Prophylaxis support teams 	 Check in volunteers Assign volunteers to Mass Prophylaxis Support teams 	 Assign volunteers to Mass Prophylaxis teams
Recovery	 Field Status Reports 	 Operational period reports 	 Operational period reports 	•Operational period reports
Demob	 List of supplies to be replenished 	PPE inventoryCARES asset inventory	PPE inventoryARK asset, supplies inventory	PPE inventoryARK First Aid asset, supplies inventory



Our response... Field Exercise

1. No Drills held.

Next Steps

1. Wait for the Mass Prophylaxis plan from Santa Clara County Dept of Health Services.

Power Failure



Ukrainian Cyber Attack

23-Dec-2015

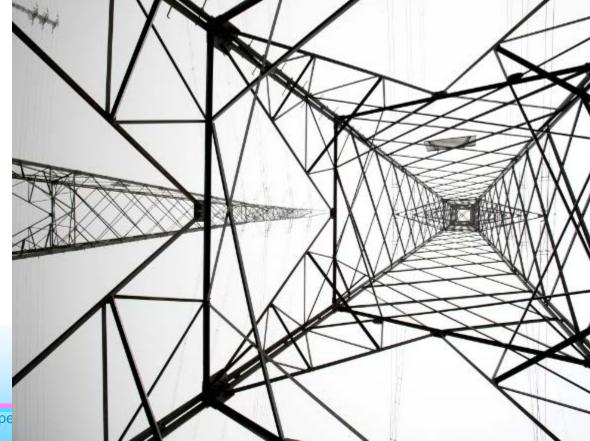
Inside the Cunning, Unprecedented Hack of Ukraine's Power Grid

ref: https://www.wired.com/2016/03/inside-cunning-unprecedented-hack-ukraines-power-grid/

It was 3:30 p.m. last December 23, and residents of the Ivano-Frankivsk region of Western Ukraine were preparing to end their workday and head home through the cold winter streets. Inside the Prykarpattyaoblenergo control

center, which distributes power to the region's residents, operators too were nearing the end of their shift. But just as one worker was organizing papers at his desk that day, the cursor on his computer suddenly skittered across the screen of its own accord.

. . .



Power / Communications Failure

Mapping Capabilities to Hazards

Hazards Requirements What could go wrong Dam Failure Mass care shelters Safety Assessments People – Injuries Earthquakes People – Trapped Evacuations Shelter Staff Power Failure • People – Homeless Field First Aid stations

Wildland Fire

Terrorism/WMD

- Urban Interface Fire
- Structures Damaged

People – Hungry

People – Sick

- Structures Burning
- Utilities Power
- Utilities Gas main
- Utilities Sewage
- Utilities Water
- Access problems
- Communications loss

- Mass care, feeding
- DC/Fire Suppression
- DC/Prelim Safety
- Mass Prophylaxis
- Search and Rescue
- Information Outreach
- Information Gathering

- **Capabilities**
- Search & Rescue
- First Aid

Response

- Fire Suppression
- Watches (creek, fire, traffic, incident, etc.)
- Communications (Field, Shadows, etc.)
- General resource



Power / Communications Failure

Objective: keep the community informed

	What the City needs	CARES	CERT	MRC
Notification		Self-evident	Self-evident	Self-evident
What do you do first		 Take care of family at home 	 Take care of family at home 	 Take care of family at home
Activation / Mobilization	 Need volunteers for various assignments 	 Activate, check into emergency net 	Stand by	Stand by
Deployment (Help stabilize the situation)	City StatusInform the Community	 Comm van staffed Assign responders ARKs, Fire Stations. Information outreach, intake 	 ARK Deployment Activate ARK Establish, staff ICS Check in volunteers Information outreach, intake 	Establish First Aid Stations where required.
Recovery	 Field Status Reports 	 Operational period reports 	 Operational period reports 	•Operational period reports
Demob	 List of supplies to be replenished 	PPE inventoryCARES asset inventory	PPE inventoryARK asset, supplies inventory	PPE inventoryARK First Aid asset, supplies inventory

Power / Communications Failure

CARES response assignments

	Provide situation roll-up of field reportsSupport the EOC
4. EOC Support	Staff the Comm Van / Radio Room
3. Infrastructure Safety Assessment	CARES observes and reports on selected Cupertino critical facilities that are deemed to be important to the City or other Agencies.
2. Field Response	CARES members respond and operate at field assignments with CCC during a declared emergency. • Public Information Outreach • Community Emergency Assistance Request Intake
1. Preliminary Safety Assessment	CARES collects and reports information about the state of the city immediately after a city-wide emergency or disaster occurred.



Our response... Field Exercise

CUP-15-26T November 2015, CUP-16-40T May 2016

- 1. Held 2 exercises simulating a massive sustained power outage that triggered a communications outage.
- 2. Deployed field teams to strategic locations to share information with the community, and...
- 3. received community assistance requests; passed to 9-1-1.
- 4. Determined 9-1-1 messages by Packet is the way to go.

Next Steps

1. Resolve plan for delivering 9-1-1 messages directly to County Comm for dispatch.

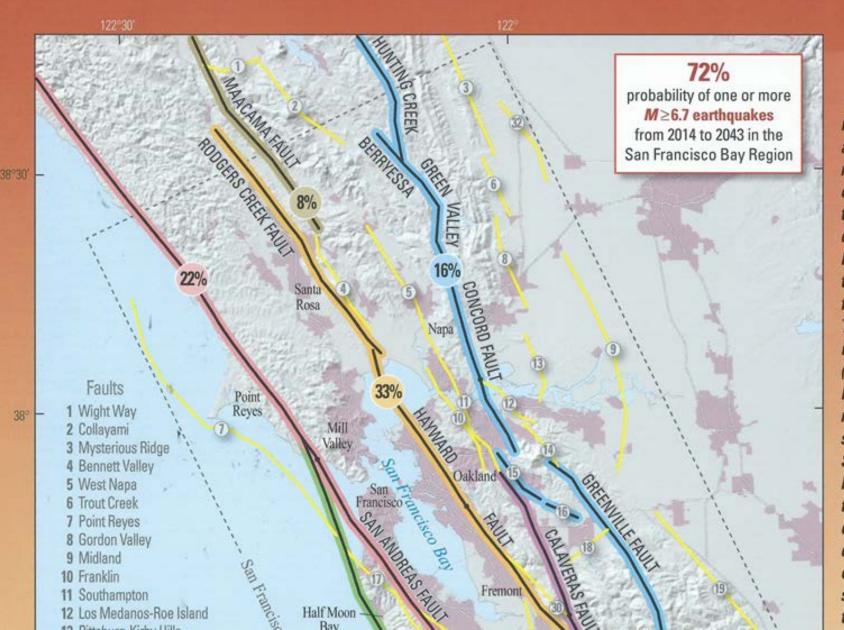


Earthquake





Earthquake Outlook for the San Francisco Bay Region 2014–2043



sing information from recent earthquakes, improved mapping of active faults, and a new model for estimating earthquake probabilities, the 2014 Working Group on California Earthquake **Probabilities updated** the 30-year earthquake forecast for California. They concluded that there is a 72 percent probability (or likelihood) of at least one earthquake of magnitude 6.7 or greater striking somewhere in the San Francisco Bay region before 2043. Earthquakes this large are capable of causing widespread damage; therefore, communities in the region should take simple steps to help reduce injuries,

Mapping Capabilities to Hazards

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- Communications (Field, Shadows, etc.)
- General resource



Specifically, what's the need?

Served Agencies	Critical Need
City of Cupertino	 Preliminary Safety Assessment ARK communications support Critical facility staffing General communications support
Santa Clara County Fire	 Infrastructure Safety Assessment Presence for the community
Cupertino Sanitary District	Infrastructure safety assessment
San Jose Water Company	Infrastructure safety assessment

Other agencies of interest	Need
Cupertino Medical Center	Communications with the city
Cal Water	Infrastructure Safety Assessment
Santa Clara Valley Water District	Infrastructure safety assessment
Union Pacific RR	Infrastructure safety assessment

Objective: mitigate further damage to infrastructure and property, preserve life, restore services

	What the City needs	CARES	CERT	MRC
Notification		Self-evident	Self-evident	Self-evident
What do you do first	 Preliminary Safety Assessment 	 Take care of family at home 	 Take care of family at home 	 Take care of family at home
Activation / Mobilization	 Help with the initial EOC staffing 	 Activate the CARES emergency net Check into the net Preliminary Safety Assessment 	 Respond to organized neighborhood Neighborhood PSA Respond to local ARK 	Respond to local ARK
Deployment (Help stabilize the situation)	shelter, materialHelp reassure residents	 Infrastructure Safety Assessment Provide served agency support (per plans) Build staffing plan 	 Check in volunteers Process community assistance requests Assemble, dispatch SAR, First Aid teams Support ARK Site staff Assign to survey teams; verify the Cupertino 100 Build staffing plan 	 Establish First Aid Stations at the ARKs Deploy as requested Build staffing plan
2/6/2	2017	CARES Operational Checkpoir		

What is CARES doing? Initial Response Assignments

1. Preliminary Safety Assessment	Collect and report on information about the state of the city immediately after a city-wide emergency or disaster occurred.
2. Infrastructure Safety Assessment	Observe and report on selected Cupertino critical facilities that are deemed to be important to the City or other Agencies.
3. Field Responder	Operate at designated field assignments – ARKs, Fire Stations, EOC, others. Pass 9-1-1 traffic as required.
4. EOC Support	Staff the Comm VanProvide situation roll-up of field reports



Our response... Field Exercise

Various exercises with Comm Components

- 1. CUP-YY-##T, Every January since 2000, PSA Exercise
- 2. CUP-09-24T, May 2009, CCC
- 3. CUP-09-30T, October 2009, CCC
- 4. CUP-10-24T, October 2010, CCC, all ARKS
- 5. CUP-11-29T, May 2011, Comms, 4 ARKs
- 6. CUP-11-41T, October 2011; CCC, all ARKs
- 7. CUP-13-15T, May, 2013, ISA Exercise
- 8. CUP-13-16T, October-2013; limited ARK activation; redirect to Linda Vista Park
- 9. CUP-15-20T, May, 2015, ISA Exercise

Next Steps

1. Its been 5 years since we had an all-ARK activation. Revisit the ARK-based Earthquake exercise scenario with a Communications emphasis



What keeps the City up at night?

The City has listed the following as hazards of concern:

- 1. Civil Disturbance
- 2. Dam Failure
- 3. Earthquake
- 4. Power system disruption (Power Failure)
- 5. Water system disruption (no potable water)
- 6. Floods
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- 8. Landslides
- 9. Transportation Accidents
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- 11. Wildland/Urban Interface Fires

Ref: Cupertino Emergency Operations Plan, 2005



Over the next 3 months

Get ready for a Full Field Deployment Communications Exercise, with partial activation of all ARKs.

Oct 6th ARK overview, levels of activation

Nov 3rd Mixed mode message passing

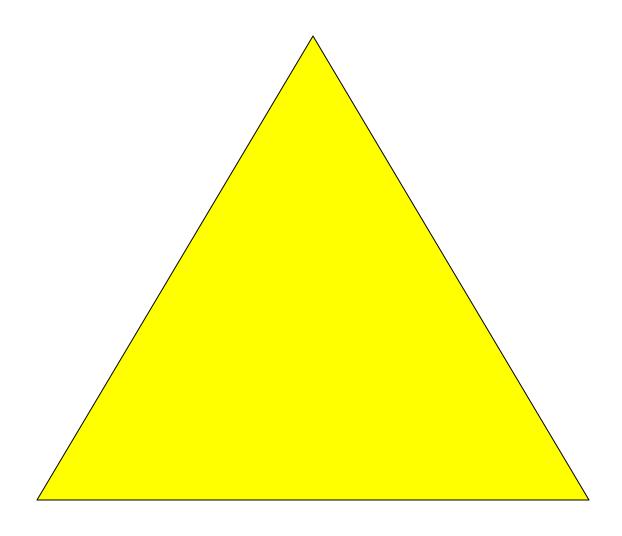
Dec 1st Drill Prep

Dec 10th Earthquake 2016

Thank you!

Questions?







What's critical?

Served Agencies	Critical Need
San Jose Water Company	21 Assets, includesTanksvalve stationscritical pipeline sections
Cupertino Sanitary District	10 Assets, includePump and wet wellsMetering stations
Santa Clara Valley Water District	2 Assets, includesPipelineStevens Dam
PG&E	3 Assets, includesSubstations
Transportation	12 Assets, all overpasses
Total	48



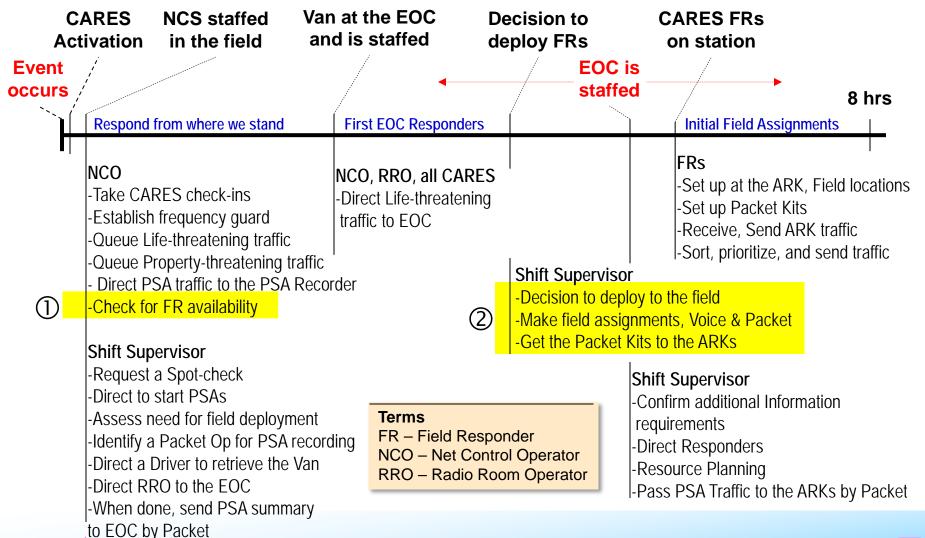
What is everyone doing? Initial Response Assignments

City Staff	Inspect City facilitiesStaff the EOC
County Fire	Fire suppressionSearch and RescueMutual Aid
County Sheriff	Public SafetyLaw and Order
CERT, MRC	 CERT operations (SAR, medical, care and shelter, etc.) and support for: Organized neighborhoods ARK ICS, response
CARES	 Preliminary Safety Assessment Field communications (ARKs, Fire Stations, shadows) Infrastructure Safety Assessment



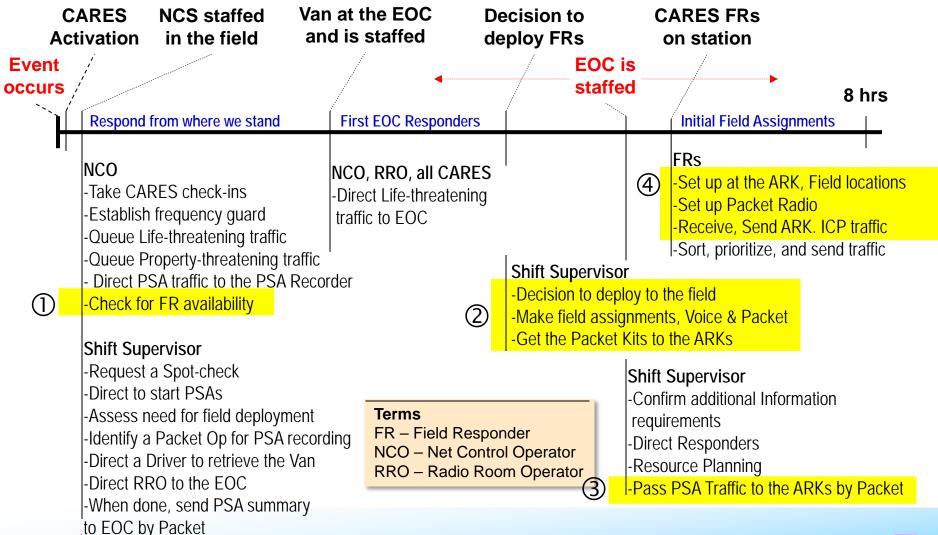
1. Activation

Initial Response Operations



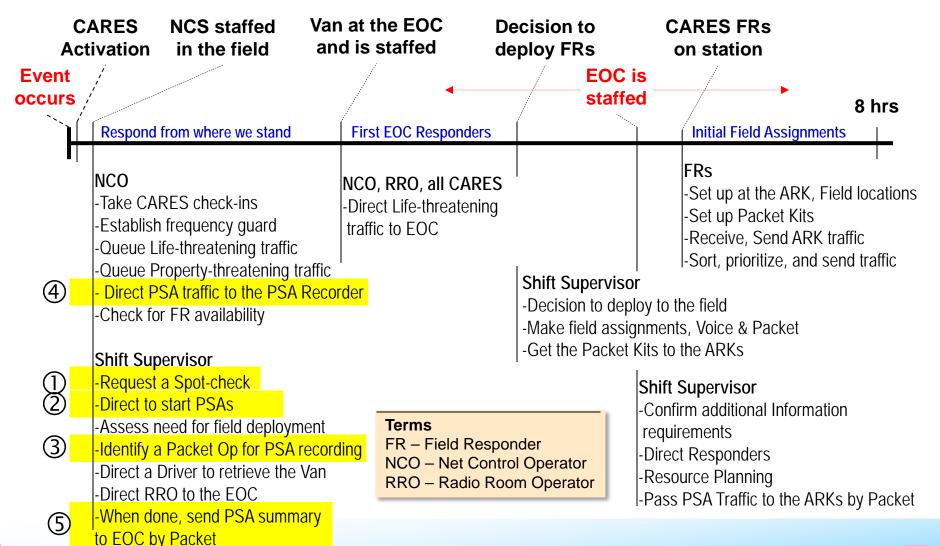
4. Setup

Initial Response Operations



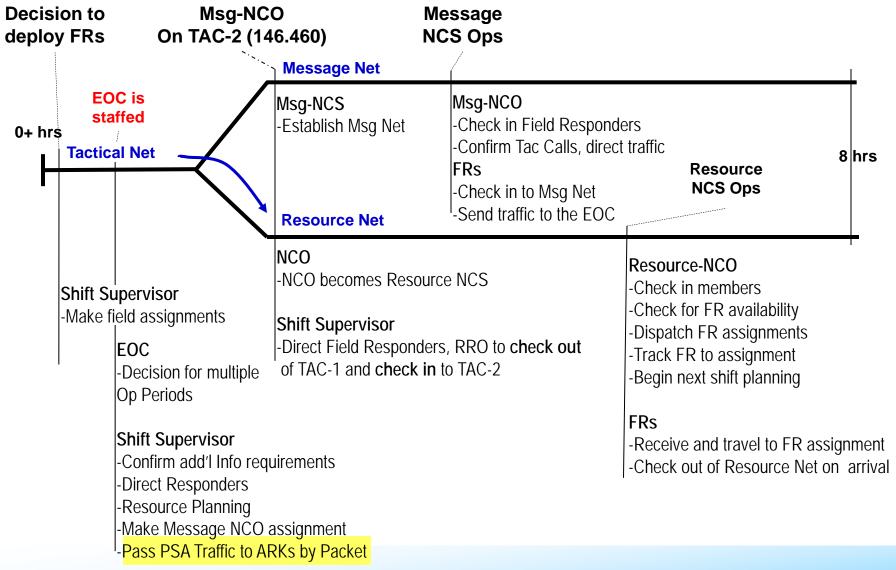
Initial Response Ops

PSA activities



Extended Response Ops

Tactical, Message & Resource Net



CARES Response – what we generally do

0. Operational Process	Guides how we operate day by day as well as during periods of activations.
1. Field Response	Respond and operate at field locations during a declared emergency or time of need.
2. Preliminary Safety Assessment	Collect and report information about the state of the city immediately after a city-wide emergency or disaster occurred.
3. Infrastructure Safety Assessment	Observe and report on selected Cupertino critical facilities that are deemed to be important to the City or other Agencies.
4. EOC Support	 Staff the Comm Van / Radio Room Provide situation roll-up of field reports Support the EOC