

Amateur Packet Radio Field Reference, Type II

For SCCo RACES Responders

October 2024



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1 Quick Reference

Frequencies (MHz)

Call Sign	Connect	User Access	My Pri, Sec BBS
W1XSC	W1XSC-1	145.750, 223.620, 433.570	
W2XSC	W2XSC-1	145.730, 223.560, 433.590	
W3XSC	W3XSC-1	144.310, 223.540, 433.450	
W4XSC	W4XSC-1	145.690, 223.600*, 433.550	

*223.600 is primarily for BBS forwarding; O.K. for back-up user access, testing.

BBS Locations

Call Sign	Location
W1XSC	San Jose
W2XSC	Crystal Peak (South County)
W3XSC	Palo Alto
W4XSC	Frazier Peak (East of Milpitas)

3.12 Notes on Manual ICS 309 Comm Log

- From the PacketForm **Home Page**, clicking on **Edit ICS 309 Log** opens the ICS 309 form for editing and printing.
- All fields are editable.
- Required fields are highlighted in RED.
- Trash Can** symbol deletes the entry.
- Plus** symbol adds another line for a manual entry.
- Erase All** – clears the form.
Once pressed, **Undo Erase All** is displayed that will restore the form
- Generate CSV File** – creates a .csv file of the Comm Log.
- Print** – prints the Comm Log to the selected printer.
- Save** – Saves any changes you made.

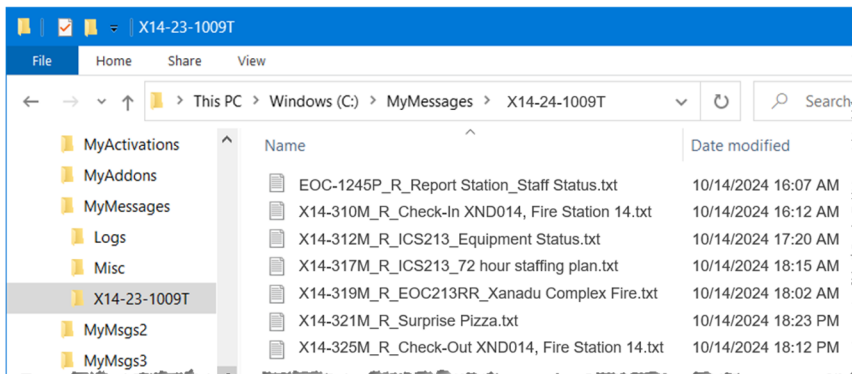
The screenshot shows the 'COMM Log' form for ICS 309-SCCo ARES/RACES. It includes fields for Incident Name and Activation Number, Operational Period (Date/Time), Radio Net Name, and Radio Operator. Below these is a table for the 'COMMUNICATIONS LOG' with columns for Time (24:00), FROM (Call Sign/ID, Msg #), TO (Call Sign/ID, Msg #), and Message. The table contains several entries with call signs like XND022 and XNDEOC@w1. At the bottom, there are buttons for 'Erase All', 'Generate CSV File', 'Print', and 'Save'. The form also includes a 'Prepared By' field and a 'Date & Time Prepared' field.

3.10 Notes on Outpost Tags

- Messages sent from Outpost occasionally have “tags” inserted in messages that you might see.
- Some of the more common tags are:
 - !RRR! Request Read Receipt
 - !RDR! Request Delivery Receipt
 - !SCCoPIFO! This is a PackItForm message
 - !/ADDON! The end of a PackItForm or other Addon message
 - !UG! Mark message as urgent (lists as RED in the Outpost listing)
- PackItForms will ignore many Outpost tags that it sees and they will not show up in the message.

3.11 Viewing saved messages

1. View your saved messages in the directory set up in Section 3.6. For example: C:\MyMessage\X14-24-1009T\
2. Sort by clicking on the **Name** or **Date Modified** column headers.



2 Introduction

2.1 Purpose

This handbook is not an official Santa Clara County RACES deliverable.

This handbook provides the field packet radio operator with a job aid for the different tasks and activities that are needed to be successful in the field.

It builds on a reasonable working knowledge of:

1. Digital communications using amateur packet radio
2. Amateur packet radio hardware, software, and configuration
3. SCC RACES packet procedures, protocols, and standards

The experienced packet radio operator can use this handbook as a job aid and real-time reminder of the tasks that need to occur when deployed to the field. It is intended to ensure task consistency, completeness, and operational alignment with SCCo RACES policies and procedures when carrying out field packet radio operations.

2.2 How to use this Handbook

This handbook is not a tutorial on Amateur Radio Packet and will not teach you all about packet, the hardware, software, and local procedures. You are encouraged to attend SCCo RACES packet classes, acquire and use a packet station, and participate in weekly and monthly packet practice, and regular exercises where packet radio is deployed.

This handbook does provide a summary of how to operate packet radio in the field. However, the packet operator is responsible for keeping current with environmental, procedural, and SCCo RACES packet system changes by:

1. periodically checking the www.scc-ares-races.org website joining,
2. monitoring the packet@scc-ares-races.groups.io mailing list, and
3. attending SCCo RACES packet training courses

Updates to this handbook should be made by the handbook user as soon as you become aware of them.

2.3 Other References

Have these SCCo RACES documents available to reference:

1. Standard Outpost Configuration Instructions - 08/04/2018
2. Standard TNC Parameter Settings – 10/31/2022

3 Manual Packet Operations

3.1 TNC Commands

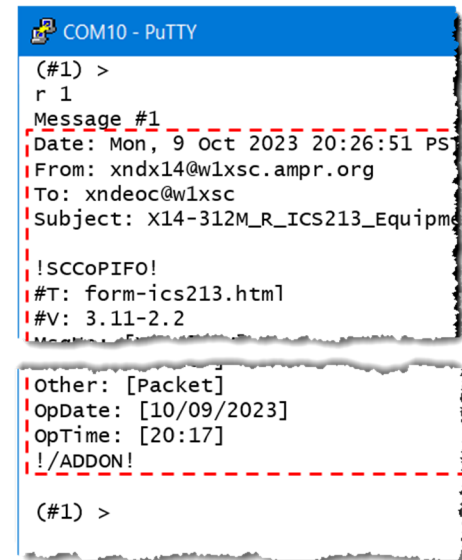
1. **HELP** [command]
When entered alone, lists all available commands. With a command, provides details on that specific command.
2. **MYCALL** xxxxxx
Tells the TNC what its call sign is. Can be an FCC or Tactical Call sign
3. **CONNECT** call1 [via call2, call3, ...]
Call1 = Call sign of the station to be connected to. Adding "via call2..." connects to the BBS by digipeaters.
4. **CONVERS**
Puts the TNC into Conversational mode. Then, whatever you type is immediately transmitted.
5. **<Ctrl>C**
Puts the TNC into Command Mode. Enter TNC commands at the prompt.
6. **RESTORE DEFAULT**
Resets the TNC to the factory default settings; performs the AUTOBAUD routine. Defaults INTface to NEWUSER.
Hard reset can also be performed with internal jumpers.
7. **INTFACE** [TERM | ...]
When set to TERMINAL, the full command set of the TNC is available.
8. **XMITLVL** [<value>]
If blank, displays the current transmit level. If a value is included, sets the transmit level.

3.9 Receiving a PackItForm message manually

3.9.1 Receive a PackItForm message

PuTTY is displayed.

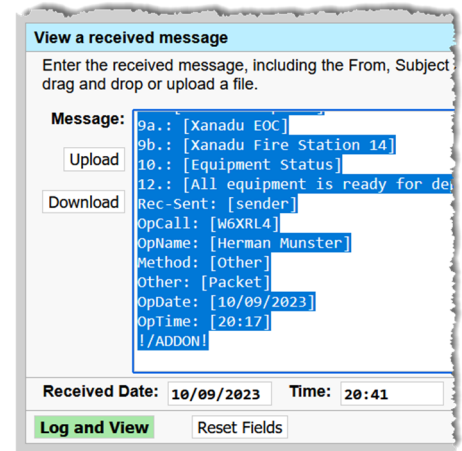
1. Connect to the BBS using PuTTY.
 2. List your messages with **LM**
 3. Read your messages with **R #**
 4. Highlight all text from **Date:** to **!/ADDON!** (inclusive).
- Copy Text** from PuTTY: just select the text to copy it to the clipboard.



3.9.2 Recover the Message

HOME Page is selected.

5. Put your cursor in the lower "View a received message" section, and enter **Edit > Paste** or **<ctrl>V** to paste in the message.
6. Press **Log and View**.
 - This entry is logged to the ICS 309
 - The received message is opened in its PackItForm.
7. Once the PackItForm is opened, print it and hand it off for delivery.



3.8.6 Sending Plain Text Messages with PuTTY

PackItForms does support manual Plain Text message sending and receiving.

- from the **Home Page**, **dropdown menu**, pick **Plain Text Message**. The Message Page opens.
- Message ID and Handling order are filled in, **DO NOT CHANGE THIS!**
- Fill in...
 - To: destination packet address
 - The rest of the Subject text
 - Your plain text message
- Finally, press **Log and Send**

The rest of the send process is the same.

The screenshot shows a web browser window with the title 'XSC ICS-213 Message'. The browser's address bar shows '127.0.0.1:56660/man...'. The form contains the following elements:

- Urgent:** ☐ **Bulletin:** ☐
- To:**
- Subject:**
- Message:**
- Log and Send** button

Two arrows originate from the text instructions on the left: a red arrow points from 'To: destination packet address' to the 'To' field, and a blue arrow points from 'The rest of the Subject text' to the 'Subject' field.

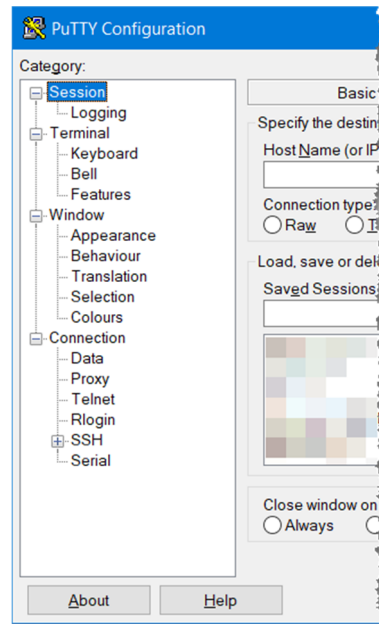
3.2 BBS Commands

1. **HELP** or **? [command]**
H = List of available commands. **?** is the same as **H** or **HELP**
H <cmd> = Provides details on the command.
example: **H List** = shows all **List** command options and what they do.
2. **LIST**
L = Displays the headers for all unread messages, if any.
LA = Lists ALL messages, both read and unread
LM = Lists MY messages addressed to me
L> addr = Lists all messages that have "addr" in the message's To: field
3. **READ #**
= The message number to be displayed.
4. **KILL #**
= The message number to be deleted.
5. **AREA**
A = Lists all available bulletin areas.
AF = Gives a full listing of areas with descriptions (if available).
A area_name = Positions you to that area. Then, use the List and Read commands to view messages.
6. **SEND [option] <dest_address>**
S[P] = Send Private; example: *SP w6xrl4@w5xsc.ampr.org*
SB = Send Bulletin; example: *SB mtv@xsc*
ST = Send Traffic; this is used for NTS packet messages
SC = Send Copy; to multiple destination addresses
example: **SC w6xrl4@w5xsc.ampr.org** (enter the 1st address)
(BBS then prompts with **Cc:** for the other addresses. Enter other addresses each separated by a comma.)
7. **BYE**
Disconnects from the BBS
8. **XM [lines to display]**
XM = Displays the current page length setting
XM 24 = Sets the page length to 24 lines
XM 0 = Turns off pagination (required when using Outpost)
NOTE: If a page length is set, message listings, messages and other content longer than the page length are paused and a "More (N=no)?" prompt is shown. Press SPACE to see the next page or 'n' to stop

3.3 Connecting to the TNC with PuTTY

Set up PuTTY as follows:

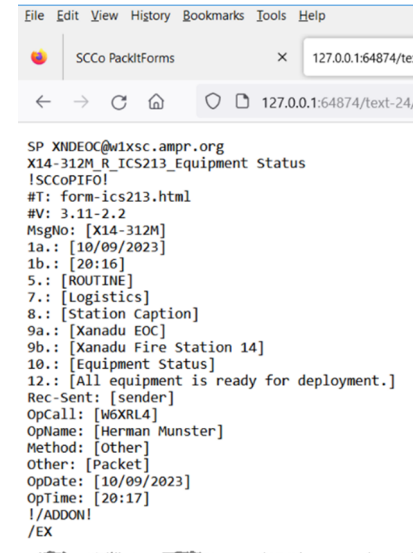
1. Getting Started	
	Find and run PuTTY
2. Session category	
	Connection Type: Serial
	Enter serial port name (i.e.: COM3)
3. Session > Logging category	
	Session Logging: "All session output"
	Log file name: Enter a path and file name
	What to do if...: "Always append to the end of it"
4. Terminal > Keyboard category	
	Backspace key: "Control-H"
5. Connection > Serial category	
	Speed (baud): 9600
	Data Bits: 8
	Stop Bits: 1
	Parity: None
	Flow Control RTS/CTS
6. Window > Translation category	
	Change "Remove character set" to Win1252 (Western)
7. Session category	
	Saved Sessions: Enter a name in the field, click Save
	Click Open to start the session
8. Verify	
	Put cursor in the PuTTY text area.
	Make sure the TNC is turned on.
	Press Enter and confirm you see the TNC Prompt (cmd:)



BBS COMMAND Page is displayed.

12. **Copy the message.** Put your mouse cursor in the text area, and then either: **Edit > Select All**, then **Edit > Copy** or enter **<ctrl>A <ctrl>C**.

NOTE: Do not change the subject line.



3.8.5 Send the message with PuTTY

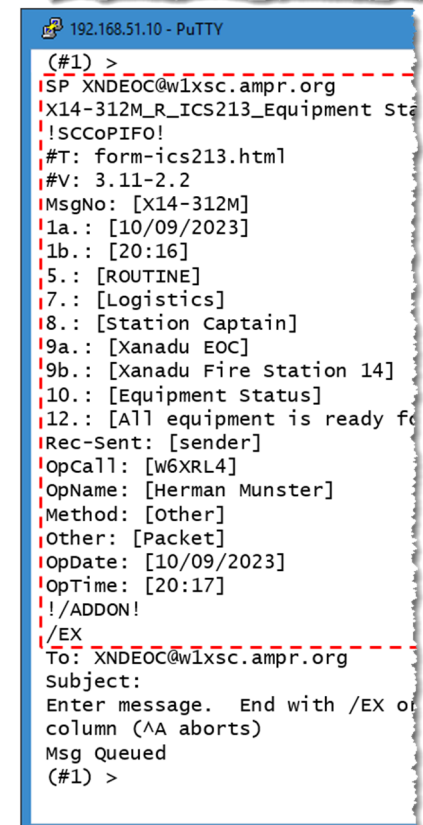
PuTTY is displayed.

13. Make sure you previously copied the packet message from the **BBS Command** Page (previous section).

NOTE: Include the blank line below the **/EX** statement.

14. Start PuTTY
15. Connect to the BBS
Verify you get the BBS Prompt.
16. **Paste the message** in PuTTY:
 - Put the cursor in the PuTTY text area after the last BBS prompt, and then
 - Mouse **right-click** to paste in the message.

Reminder: All SCCo BBSs have a 2-minute inactivity timer.



3.8 Sending a manual PackItForm message

3.8.1 Run manual PackItForms

1. Open File Explorer, navigate to C:\PackItForms\Outpost\SCCo
2. Find and double-click on **manual.cmd**.

3.8.2 Setup Manual PackItForm

SETUP Page is displayed.

3. Fill in or update all fields:
 - User information
 - Tactical call information
 - Select your Archive Folder (messages are auto saved here)
 - Select Terminal Encoding
 - Next Message Number
4. Press **OK** when done.

3.8.3 Pick and fill in a Form

HOME Page is displayed.

5. From the dropdown menu, select a PackItForm.
6. Press **Create Message**.
7. Fill in the PackItForm as usual.
8. When done, press **Create Message**.

3.8.4 Create the packet message

MESSAGE Page is displayed.

9. If needed, check the boxes if this message is **Urgent** ☐ or a **Bulletin** ☐.
10. In the **To:** Field:
 - enter a single Dest address
 - multiple addresses separated with commas.
11. When done, press **Log and Send**.

The screenshots show the PackItForms application interface. The first screenshot is the 'Setup' page for 'Santa Clara County ARES/RACES PackItForms'. It contains fields for 'User Call Sign' (W6XRL4), 'User Name' (Herman Munster), 'Message ID Prefix' (RL4), 'Tactical Call Sign' (XND014), 'Tactical Name' (Fire Station 14), 'Message ID Prefix' (X14), 'Archive Folder' (C:\MyMessages\XND-24-1009T), 'Terminal Encoding' (Windows-1252), and 'Next Message Number' (312). The second screenshot is the 'HOME' page, showing a dropdown menu for 'Create a message to send' and a 'Message type' field. The third screenshot is the 'MESSAGE' page, showing fields for 'Urgent' and 'Bulletin' checkboxes, 'To' (XNDEOC@w1xsc.ampr.org), 'Subject' (X14-312M_R_ICS213_Equipment Status), and a 'Message' body containing a form-ics213.html file and various metadata like #V, MsgNo, 1a, 1b, and 5.

3.4 Start of Shift: Configure TNC Settings

HINT!!! Create TNC Init Command text files

Create text files that contain the **Start-of-Shift** and **End-of-Shift** TNC commands for the TNCs you might use. This should be done before you ever find yourself needing to send and receive packet messages manually.

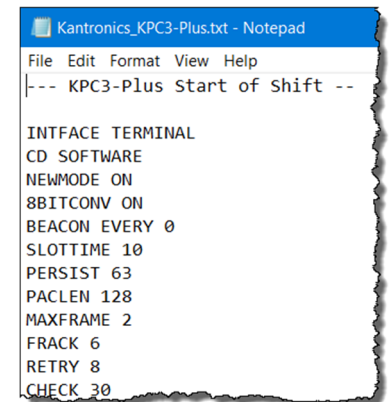
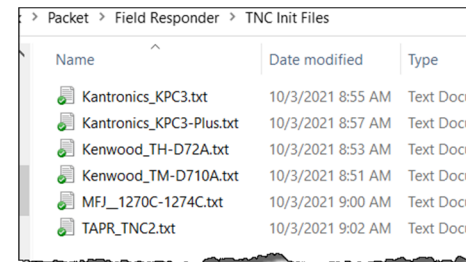
1. For each TNC that you use, create a text file with the "Start of Shift" and "End of Shift" TNC commands.

2. Each file should contain both sets of commands.

CAUTION: Do NOT cut-and-paste directly from the PDF into your terminal emulator; it may not work.

****Best practice:** copy the commands first into a text editor (Notepad), save it, and then copy-and-paste from there into your terminal program.

3. Save each file with the TNC Name.



TNC Reset

Insure **all** TNC settings are at the **current** SCCo standard values

1. Get current Transmit Level

Connect to the TNC with PuTTY

cmd: XMITLVL (for KPC-3+)

Record the value displayed.

2. Reset the TNC

cmd: restore default

Watch for...

PRESS (*) TO SET BAUD RATE

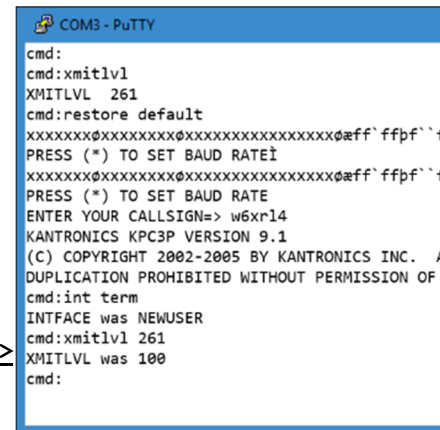
When you see this text, PRESS "*" and enter your call sign at the prompt.

ENTER YOUR CALL SIGN: <callsign>

cmd: INT Term

cmd: XMITLVL <value>

cmd: CD software



3. Start of Shift

- If assigned a tactical call sign, then check or enter it now:
cmd: mycall <TacCall>

4. Send Start-of-Shift TNC commands

- Select and copy (<ctrl>C) the entire “Start of Shift” command list from the text file.
- At Putty, mouse **right-click** to paste the TNC commands

3.5 End of Shift: Restore TNC Settings

When your shift is over and before you pack up the gear or turn it over to someone else, return the TNC to “normal” settings.

1. End of Shift TNC cleanup

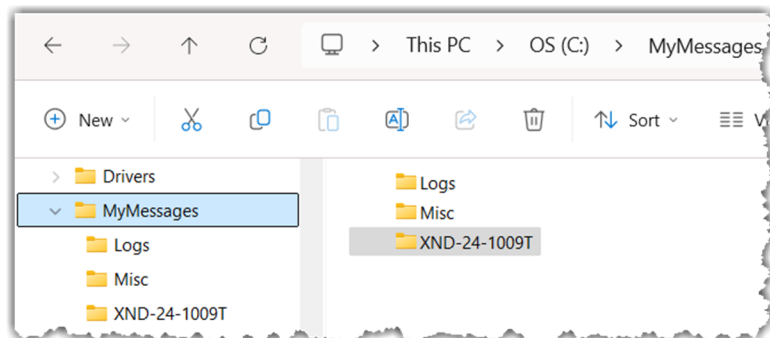
- Disconnect from the BBS.
- Cut-and-paste the “End of Shift” TNC commands into PuTTY at the TNC command prompt

```
--- KPC3-Plus End of Shift --  
  
STREAMSW $7C
```

3.6 Getting ready for Manual Messaging

Directory structure for manual messages

1. Create a directory structure (your choice) for your manual text message files, such as:
 - C:\MyMessages\XND-24-1009T (Activation no, example below)
 - C:\MyMessages\2024-10-09 (date)
 - C:\MyMessages\XND-F14 (assignment)
 - Other
2. Identify a starting message number.



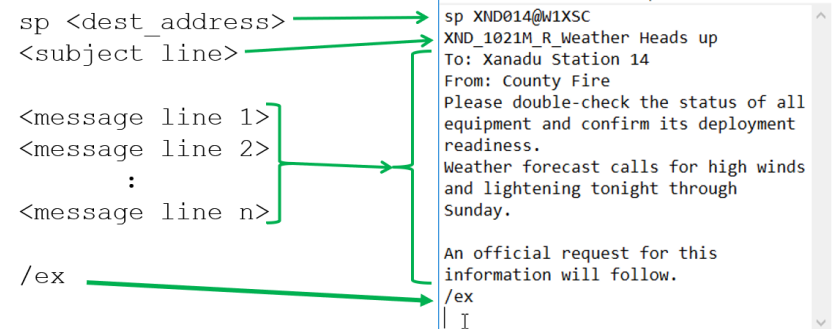
3.7 Manual message basics

Knowing how manual packet works will help you troubleshoot problems. Manually create a message without Outpost or PackItForm for test purposes.

1. Manually create a packet message

- Open Notepad or any other text editor.
- Create a message with the four key elements of a manual packet message:

sp <destination>	Send Private
<subject line>	standard SCCo Subject line format
<message lines>	the essence of the message to send
/ex <CR>	End of Message
- Create a round-trip test message (send to yourself) with whatever message content you want (example below).
- Use the Subject as the file name and save to your **manual data** folder.



2. Use PuTTY to the manually send the packet message

- Highlight the entire message from the saved file.
Select All with <ctrl>A, then **Copy** using <Ctrl>C.
- Start PuTTY.
- Connect to the BBS.
- Put the cursor in the PuTTY screen by the BBS Prompt.
Paste using **Mouse right-click** into Putty.
The message should start transmitting immediately.